

Agenda

4:00 - Welcome Address

Nancy Hamlet
*Senior Vice President, Marketing
Healthcare Solutions*

Joe Boures
*President & Chief Executive Officer
Healthcare Solutions*

4:15 - Keynote Speaker

Margaret (Peggy) Holtman
The Syncretics Group

5:15 - Moderated Panel

Elaine Vega
*Senior Vice President, Account Management
Healthcare Solutions*

6:00 - Networking Cocktail Reception

Thank you for attending the inaugural Women in Workers' Compensation Leadership Forum. We hope you enjoyed the event. The WiWC leadership committee is looking for suggestions on future events and next year's forum at the National Workers' Compensation and Disability Conference®. Please continue to check our website as it is expanded to include more information related to women in workers' compensation and details of upcoming events. Your comments and suggestions are welcome at any time. Feedback can also be emailed to wiwcleadership@healthcaresolutions.com.

See you again next year!

- *The WiWC Committee*



wiwcleadership.com

Enjoy the National Workers' Compensation and Disability Conference®!



Women in Workers' Compensation
Leadership Forum

November 18, 2014

SPEAKERS

KEYNOTE SPEAKER



Margaret (Peggy) Holtman,
The Syncretics Group

With over 20 years of experience in the field of leadership development, Peggy specializes in talent management with a focus on leadership assessment and development, executive coaching and team development. She is a contributing author of *Leading at the Edge, Leadership Lessons from the Extraordinary Saga of Ernest Shackleton's Antarctic Expedition*. Based on research into a large number of adventure and survival stories, Holtman's keynote address will guide participants through *Ten Strategies for Success* that distinguish leaders who succeed from those who fail.

PANELISTS



Danielle Lisenbey
Chief Executive Officer, Broadspire

As the first female member of the Crawford & Company global executive team, Danielle works to increase Broadspire's global footprint; deliver continuous operational improvement, and development and collaborations with clients. Throughout her career, Danielle has mentored and helped women in business. She holds a bachelor's degree in industrial engineering and technology from Western Illinois University. She is a member of The Society of Manufacturing Engineers and The National Association of Women Executives. Danielle was recognized by LexisNexus as a Workers' Compensation Notable Person in 2010 and named one of Business Insurance's Women to Watch in 2013.



Eileen Ramallo
Executive Vice President,
Healthcare Solutions

Eileen is responsible for strategic and tactical direction and guidance on the operational and service activities of Healthcare Solutions' specialty network services unit. She has over 20 years of executive experience in medical management and cost containment programs for property, casualty and disability insurance. Eileen holds a bachelor's degree in psychology from Florida International University and a master's degree in mental health therapy from Barry University.



Nina Smith-Garmon
Executive Vice President and General
Manager, Mitchell International's
Casualty Solutions

Nina leads the Auto Casualty Solutions and Workers' Compensation Solutions divisions at Mitchell International, overseeing an organization dedicated to bringing process improvement, greater efficiencies, and lower costs to customers while pioneering new standards and benchmarks in the casualty market. She brings to Mitchell over 25 years of focused leadership in bringing client satisfaction and operational excellence to the technology sector. Nina holds a Bachelor of Arts, Management from the University of Redlands.



Michelle Weatherson
Director, Claims Medical and Regulatory
Division, State Compensation Insurance
Fund

Michelle leads a team responsible for developing medical management programs focused on reducing medical costs, providing quality care and achieving

healthy outcomes for injured workers. She is also responsible for setting strategic direction and providing oversight on all claims regulatory and compliance matters, and medical management programs for the claims organization. Michelle's career spans more than 25 years of leadership positions in workers' compensation. She received her bachelor's degree in political science from San Francisco State University and serves as a member of several industry organizations.



Nanette de la Torre
Vice President, Provider and Network
Management, Zenith Insurance
Company

Nanette is responsible for the oversight, integration, management and availability of health care services for occupationally ill or injured workers. In this role, she strategically guides the implementation and operation of the medical management programs inclusive of Zenith's national networks and pharmacy program, quality assurance, provider engagement initiatives, and compliance activities. Nanette has more than 25 years of experience in the managed care industry and holds a bachelor's degree in Political Science from the University of California Los Angeles and a master's degree in Health Service Administration from the University of San Francisco.